* Billing Management Skill - When a caller calls in to check their account balance, billing history, etc, We are able to automatically query relevant information to inform the caller on billing details related to the caller's account.
* Order Tracking Skill - When a caller calls in to check on the status of an order containing TiVo equipment (i.e., DVR, accessories, etc), We are able to inform the caller on relevant information such as the current status or estimated arrival date of an order.
* New User Activation Skill - Activating a new device for a customer for either the TiVo DVR or the TiVo Stream 4K service. If there are APIs available to help activate more services/products, then those can also be potentially added into the use case scope.